## **Code of Practice**

- I will always endeavour to provide a professional, ethical business which is governed by honourable standards.
- I will provide conscientious care for the pets intrusted to me at all times and to place their welfare above all other business considerations.
- I understand that the pet's welfare, health and safety is paramount and to work with integrity at all times.
- I understand that it is my obligation to my clients and be honest & transparent.
- I will respect the confidence of every customer served and treat my clients in a courteous manner.
- I will avoid misrepresentation of my services.
- I will learn more about my profession and improve my services when the opportunity arises.
- I will avoid unfair competitive practices, any slander or defamation of my competitors, and actions or business practices which would result in dishonour upon or distrust of my competitors or of the pet care services industry in general.
- I will be respectful of, and cooperate with other professions and trades which operate within the pet industry, in every way consistent with my other responsibilities.
- I will obey all applicable animal law and pet sitting legislation and local laws governing animal care and welfare and business practices. Thereby reflecting honour upon the pet care services industry within my local community.
- I will encourage responsible pet ownership, and promote, especially through the charitable programs of RSPCA, an increased awareness and acceptance of humane and noble animal protection programs.



